

CENTURYTEL OF WASHINGTON, INC. PRICE LIST(formerly WN U-1)

TABLE OF CONTENTS

	<u>Sheet No.</u>
Table of Contents and Notes	1
Prices	2
General Rules and Regulation	5
APPLICATION OF REGULATIONS	
DESCRIPTION OF SERVICE	
APPLICATION FOR SERVICE	
CREDITS AND DEPOSITS	
RENDIUTION AND PAYMENT OF BILLS	
DISCONTINUANCE OF SERVICE	
CONSTRUCTION, MAINTENANCE AND USE OF FACILITIES	
USE OF CUSTOMER SERVICE	
SPECIAL CONTRACTS	
LIABILITY	
TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS	
TEMPORARY SERVICE AND SPECULATIVE PROJECTS	
SUPERSEDURE OF SERVICE	
Definitions	29
Packaged Services	44

NOTES:

1. This Price List applies only to telecommunications services subject to regulation by the Washington Utilities and Transportation Commission.
2. This Price List applies to telecommunications services included in detariffed bundled service offerings of CenturyTel, which service offerings are subject to the terms and conditions of CenturyTel's End User Agreement in addition to the terms and conditions of this Price List.
3. In the event of any conflict between the terms and conditions of the End User Agreement and the terms and conditions of this Price List, the terms and conditions of the End User Agreement shall control.
4. Any reference herein to "this tariff" or "this filed tariff" or words of similar import shall mean this Price List. Any reference herein to "Company" shall mean CenturyTel of Washington, Inc.

PRICES

CUSTOM CALLING SERVICE

	Rate Per Month
1. Package I - Speed Dial [1] 8 plus two additional features	4.35
2. Package II - Speed Dial [1] 30 plus two additional features	5.10
3. Package III - Speed Dial [1] 8 plus three features	5.40
4. Package IV - Speed Dial [1] 30 plus three features	6.15
5. The nonrecurring charges for the second and subsequent installation of the above Packages will be \$5.00.	

[1] Grandfathered to existing customers. No new service will be offered.

PROMOTIONS

Flexible Savings Bundle:

For a period of 90 days beginning July 2, 2009, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line.

SIMPLE CHOICE UNLIMITED Rates from 20.05 to 35.90 See page 53 for specific Exchange Rate

SECOND LINE \$9.95 BUNDLE PROMOTION

PRICES

CUSTOM CALLING II

	<u>Monthly Rate</u>
Rate Discounts: [1]	
1. Multiple Feature Discount Rate, ***	
Each Additional Feature	\$1.00 off

*** Not applicable to Caller ID Blocking. For customers taking one or more Custom Calling II features with any Custom Calling I package, the rate for each CC II feature is discounted by \$1.00. Customers subscribing to two or more CC II features get the first feature at the single feature rate and each subsequent feature at a \$1.00 discount off their single-feature monthly rate.

[1] Grandfathered to existing customers. No new service will be offered.

SIMPLE CHOICE™ ONE ¹ and SIMPLE CHOICE™ TWO ¹
(see page 44 for conditions)

	<u>Residence:</u>	<u>Business:</u>
Simple Choice™ One ¹		
Rate Groups 1-2	\$24.95	\$39.95
Rate Group 3-4	\$29.95	\$44.95
Simple Choice™ Two ¹		
Rate Groups 1-2	\$44.95	\$74.95
Rate Group 3-4	\$54.95	\$84.95

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™ One ¹ and Two ¹. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in the Telephone Utilities of Washington Inc. Tariff, Schedule 2.

¹ Grandfathered to existing customers at their present location.

VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

(See page 46 for conditions)

	<u>Monthly Rate Per Line</u>
Residence	\$2.00
Business	\$3.00

PRICES

Economy Pack Bundle

Economy Pack Plus

Ames Lake, Arletta, Blakely Island, Carnation, Cheney, East Sound, Elma, Fall City, Fox Island, Friday Harbor, Gig Harbor, Hansville, Kingston, Lakebay, Lopez, McCleary, Montesano, North Bend, Orting, Snoqualmie Pass, South Prairie, Vashon:
Monthly Rate \$49.95

Basin City, Beaver, Chewelah, Chinook, Clallum Bay, Clearwater, Connell, Creston, Davenport, Eltopia, Forks, Glenoma, Hunters, Kahalotus, Kettle Falls, Long Beach, Mathews Corner, Medical Lake, Mesa, Mineral, Morton, Neah Bay, Ocean Park, Packwood, Randle, Reardon, Spangle, Twisp, Washtucna, Winthrop
Monthly Rate \$59.95

PRICES

BUSINESS UNLIMITED
(see Page 53 for conditions)

	<u>Monthly Rate</u>
Primary Line Bundle	\$69.95
Additional Line Bundle	\$50.00
Additional Line Bundle less Select Call Accept, VIP Alert, Select Call Reject, Select Call Reject:	\$40.00

During a promotional period beginning April 7, 2009, the Company will offer customers in Arletta, Carnation, Elma, Fall City, Fox Island, Gig Harbor, Lakebay, McCleary, Montesano, North Bend, North Vashon, Orting, South Prairie, or Vashon, who subscribe to the Business Unlimited package, a discount on each additional line that is purchased. Customers committing to a 12, 24, or 36 month term will respectively receive a 10%, 15% or 20% discount per month for the term of the contract. An early termination fee of \$500 will be applied if the service is cancelled prior to the service commitment expiration date.

RULE AND REGULATION

APPLICATION OF REGULATIONS

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Washington by CENTURYTEL OF WASHINGTON, INC. hereinafter referred to as the Company, subject to the jurisdiction of the Washington Utilities and Transportation Commission.

No officer, employee or agent of the Company has authority to change, amend, or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or cancelled only with the consent or approval of the Commission.

The Company furnishes exchange, toll and private line service throughout the territory it serves, as shown by its filed rates, regulations and maps. The Company also furnishes toll service to the territory served by connecting companies subject to their rates and regulations.

The Company does not transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this tariff.

RULE AND REGULATION

DESCRIPTION OF SERVICEA. General

Exchange access service is available through facilities owned and maintained according to the standards of the Company, and in multi-office exchanges, is operated from the central office designated by the Company.

Each exchange area is generally divided into a base rate area and a suburban area.

Except as otherwise provided in this tariff, basic access service will be provided only to customers residing within the certified physical confines of an exchange.

Each individual line will be terminated on a telephone instrument, key or jack.

Except as stated in the provisions for Joint User Service, telephone service is provided for the use of the customer, his family, employees or business associates, or persons residing in his household.

Where commercial power is required in the operation of equipment and service, the customer, where requested, shall furnish, install, and maintain the necessary power wiring and power outlet on his premises and supply any necessary electrical energy at his expense.

Any special structural work required for supporting telephone equipment or telephone wiring on the customer's premises shall be provided at the expense of the customer.

The customer shall provide on his premises and at his expense, space, satisfactory to the Company, for placement of all equipment and facilities necessary for the furnishing of service to him.

RULE AND REGULATION

DESCRIPTION OF SERVICEB. Service

The Company renders service within the exchange area under its effective rate schedules as follows:

1. Class of Service
 - (a) Business Service
 - (b) Residence Service
2. Type of Service
 - (a) Flat Rate Service
 - (b) Basic30 Plan
 - (c) Payphone Services
 - (d) Foreign Exchange Service
3. Grade of Service
 - (a) Individual Line (One-Party Service)

C. Application of Service

Miscellaneous service, including intraexchange loop service is furnished by the Company under its schedule of rates.

Service is furnished at the rates shown in the Exchange Service schedule where the stations of the customer are on the premises in which the primary station, private branch exchange switchboard or telephone answering equipment is located.

RULE AND REGULATION

DESCRIPTION OF SERVICED. Application of Rates

The applicability of business and residence rates is governed by the actual or obvious use made of the service. The use to be made of the service will be ascertained from the applicant at the time of the application for service.

1. Business rates apply at the following locations:
 - (a) In offices, stores, factories, and all other places of a strictly business nature;
 - (b) In boarding and rooming houses, colleges, clubs, libraries, lodges, hospitals, public, private and parochial schools, offices, lobbies and halls of hotels, apartment buildings, churches, and other similar institutions.
 - (c) At any location when the listing of "office" is provided, or when any title indicating a trade or profession is listed (except as may be modified under the directory listing rules and regulations and conditions governing directory listing service).
 - (d) At residence locations with an off premises business extension or when the customer has no regular business telephone service and the use of the service by the customer, members of the household, or guests, is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.
 - (e) In general, at any place where the substantial use of the service is occupational rather than domestic.

RULE AND REGULATION

DESCRIPTION OF SERVICED. Application of Rates (Continued)

2. Residence rates apply for service
 - (a) In private residences; in residential apartments of hotels and apartment houses; and when all stations are in locations which are a part of a domestic establishment.
 - (b) In general, at any place where the substantial use of the service is domestic.
3. If it is found that a customer is using residence service for business purposes, the Company will thereafter require the sub-scriber to take business service, except in cases where the customer thereafter uses the service for social or domestic purposes only.

RULE AND REGULATION
APPLICATION FOR SERVICE

Prior to the establishment of service, the Company may require an applicant to:

1. Sign an application form furnished by the Company.
2. Make an advance payment of any service connection and/or installation charges; and the charge for service for the period for which bills are regularly rendered as specified in the Rate Schedule.
3. Post a deposit in accordance with Rule and Regulation No. 4.
4. Federal, State or Municipal governmental agencies will not be required to make advance payments or post deposits.

The furnishing of service by the Company and acceptance thereof by the customer shall be deemed to constitute an agreement between the Company and the customer for the payment of the rates and charges under the applicable schedules in effect.

The Company will accept oral or written application from a customer for additions to, or changes in, the existing service.

An application is merely a request for service and does not in itself bind the Company to serve except under reasonable conditions, nor does it bind the applicant to take service.

An application for service cancelled by the applicant or the Company prior to the establishment of the service applied for is subject to the following conditions:

A. Cancelled by Applicant

1. If cancellation is requested prior to the start of installation, the application will be cancelled by the Company and no charge applies.

RULE AND REGULATION

APPLICATION FOR SERVICEA. Cancelled by Applicant (Continued)

2. If cancellation is requested subsequent to the time installation has been started, the application will be cancelled by the Company, and the Company may collect the lesser of the following charges:

- (a) A charge equal to the estimated costs incurred in such installation less estimated net salvage.
- (b) The basic termination charge, installation charge, non-recurring service connection charge, as appropriate.

NOTE: Installation is considered to have been started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred, provided:

- (1) The customer has advised the Company to proceed with the installation, and
- (2) The Company has accepted the order.

3. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service and the minimum requirements of the rate will be applicable.

B. Cancelled by the Company

If the applicant refuses to comply with the Company's Rules and Regulations prior to the establishment of service, the Company may cancel the application, in which event any amount collected from the applicant will be refunded.

RULE AND REGULATION

CREDIT AND DEPOSITS

A deposit may be required for customers who are known credit risks. In these instances, the Company may require establishment of credit based upon:

1. Rules relating to telephone companies are provided in Washington Administrative Code (WAC). Rules covering Credit and Deposits are published as WAC 480-120-122 and WAC 480-120-123, DEPOSITS, and are available upon request.
2. For non-residential service, in instances where a deposit is required, the deposit shall not exceed two-twelfths the estimated annual billing.
3. For residential service, in instances where a deposit is required, the deposit shall not exceed two months customary utilization for applicants or subscribers with previous verifiable service, or \$33.00 for all other residential subscribers.
4. For residential service, a local exchange company shall waive the deposit on local exchange service for eligible subscribers. Eligible subscribers shall be allowed one deposit waiver per eligibility period.

RULE AND REGULATION

RENDITION AND PAYMENT OF BILLS

A customer is responsible for the payment of all exchange, toll, and other charges applicable to the customer's service, including local, state and federal taxes made in accordance with the Company's schedules of rates and Rules and Regulations as contained in this tariff.

A. Bills

Regular monthly bills are issued in accordance with Commission rules. Bills may contain a notation regarding payment of the bills.

For billing purposes each month is presumed to have 30 days.

B. Rendition of Bills

1. Flat Rate Exchange Service and Payphone service may be rendered in advance and are payable upon presentation.

2. Toll Service

Bills for toll service will be rendered monthly in arrears, except, at the option of the Company, they may be rendered daily, weekly or any other period in arrears.

C. Minimum Contract Period

Except as specified elsewhere in this Tariff, the minimum contract period for exchange service is one month from the date service or additions to service are established. The minimum charge is the established rate for one month.

Special contractual arrangements for special equipment or special assemblies of equipment not otherwise provided for in this Tariff are developed as required.

RULE AND REGULATION
RENDITION AND PAYMENT OF BILLS

D. Payment of Bills

1. Payment of bills for telephone service shall be made at the office of the Company or to a duly authorized collector of the Company.
2. Closing bills, special bills, bills rendered on vacation of premises or bills rendered to persons discontinuing exchange service are payable upon presentation and become delinquent 15 days after rendered.
3. Service connection charges for re-establishment of service are payable before service is restored.
4. If payment from a customer is less than the total amount owing on the bill and the customer does not direct how the payment should be applied, the payment will first be applied to local exchange service charges, with the remainder allocated pro rata to all other charges.

E. Prorating of Bills

Bills for telephone service are normally rendered on a monthly basis. Any bills rendered for periods in excess of, or less than, a billing month, except those involving the minimum billing period, will be prorated on the basis of the number of days in that current billing period.

F. Returned Check Charge

A service charge of \$15.00 will be billed to any subscriber whose check is returned to the Company by a bank because that subscriber's account is closed or does not have sufficient funds to cover such check. Should the Company, after having notified a subscriber of its intent to discontinue service for non-payment of an account, receive such check as payment, it may disconnect service in accordance with the provisions under WAC 480-120-172 of the Commission rules. The Company may require payment of the account before service is restored.

G. Late Payment Charge

A late payment charge will be applied, subject to the following conditions:

- 1) A late payment charge of 1% will be applied to any amount on a customer's bill carried over to the next month's bill.

RULE AND REGULATION

RENDITION AND PAYMENT OF BILLSG. Late Payment Charge (Continued)

- 1) A credit will be applied against the late payment charge to recognize the advance billing of local service.
- 2) The late payment charge will be uniformly applied to all exchange customers.
- 3) For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing Company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
- 4) The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172. In the case of certified medical emergency under these rules, the company will waive the late payment charges for the length of time provided for in WAC 480-120-172.
- 5) The Company will waive late payment charges for customers who establish a preferred payment date, and whose payment is made by the scheduled date, as provided by WAC 480-120-161. If payment is not made by the scheduled date, late payment charges will apply.
- 6) When the customer contacts the company to question certain charges made to the customer's billing and the customer and the company work together to resolve the concern, if the company agrees to credit the customer's account, the company will also credit the customer's account for any late payment charges associated with the credited amount.
- 7) When a complaint involving disputed charges is referred to the Commission for resolution, the company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172.

RULE AND REGULATION

RENDITION AND PAYMENT OF BILLSG. Late Payment Charge (Continued)

- 8) Nonpayment of late payment charges associated with billing made by the company on behalf of information providers shall not be grounds for discontinuance of service in whole or in part. Late payment charges associated with information provider services shall be treated the same as information providers service charges under WAC 480-120-172.
- 9) Nonpayment of late payment charges associated with interexchange carrier charges shall not be grounds for disconnection of local service. Late payments charges associated with interexchange carrier charges shall be treated the same as interexchange carrier charges under WAC 480-120-172.

RULE AND REGULATION

DISCONTINUANCE OF SERVICE

Rules relating to telephone companies are provided in Chapter 480-120, Washington Administrative Code (WAC). Rules covering Discontinuance of Service are published as WAC 480-120-172, DISCONTINUANCE OF SERVICE, and are available upon request.

If a notice of disconnection has been issued to a customer served by an exchange in which there is no business office or agency at which a payment can be made, and the customer notifies the utility that payment has been mailed, disconnection shall be postponed for five business days from the date of notification to allow for delivery and posting of payment. If payment is not received within the time limits set herein, service may be discontinued without further notice, and tariff reconnection charges may be billed.

If a customer fails two times within a two year period to provide payment within the 5-day mailing allowance period, WAC 480-120-172, DISCONTINUANCE OF SERVICE, may be implemented.

Also, pursuant to WAC 480-120-165, the Company shall ensure that personnel engaged in initial contact with a dissatisfied or complaining customer shall inform the customer that if dissatisfied with the decision or the explanation that is provided, the customer has the right to have the problem considered and acted upon by supervisory personnel. The customer shall be provided with the name or department of such supervisory personnel and a telephone number by which they may be reached.

The Company shall ensure that supervisory personnel contacted by a dissatisfied customer shall inform a still-dissatisfied customer of the availability of the Commission for further review of any complaint or dispute. The supervisor shall provide the Commission's toll free number (800) 562-6150 as well as the Commission's mailing address.

In cases where the Company does not receive total payment of charges billed and the customer has been properly notified the Company may totally disconnect the customers service; or in situations where partial payment has been received and it is sufficient to pay the Local Service charges the Company may use Toll Restriction where facilities permit. Toll Restriction is where the Company denies access to Intrastate and Interstate long distance calling.

RULE AND REGULATION

CONSTRUCTION, MAINTENANCE AND USE OF FACILITIESA. General

1. Except as otherwise provided in this tariff, the Company will, at its own expense, furnish, install, and maintain in the base rate area all facilities for basic service necessary to serve applicants or customers in accordance with its lawful rates, rules and regulations, and in accordance with its established construction standards.
2. Except where designated by law, the type of construction (direct burial, underground conduit, or aerial) is the prerogative of the Company.
3. When the Company is requested by the customer to install initially, relocate, rearrange or change outside plant facilities from one type to another, the cost of constructing the new and removing the old construction shall be borne by the customer with consent of owner if applicable.
4. The Company has the right of ingress and egress from the premises of customers at all reasonable hours for any purpose reasonably connected with the furnishing of telephone service and to exercise any and all rights secured to it by law of these Rules and Regulations. The Company has the right to remove any and all of its property installed on the customer's premises at the termination of service as provided for in these Rules and Regulations.
5. The customer will be held responsible for loss of or damage to any facilities, equipment or apparatus furnished by the Company, unless such loss or damage is due to causes beyond their control.

RULE AND REGULATION

CONSTRUCTION, MAINTENANCE AND USE OF FACILITIESB. Obligation of Company

1. Furnishing of Service

- a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
- b. Where facilities beyond those normally required are provided to satisfy customer requests not specifically covered in this Tariff, charges based on the additional costs incurred will apply.
- c. When a customer orders installations, moves or changes which cannot be completed during scheduled working hours, he may be required to pay overtime charges. Such overtime charges will be the actual overtime rate of pay of the installer, and will be in addition to the normal installation, move or change charge. The customer must agree to this provision before such overtime work will be performed.
- d. When the construction of certain facilities is necessary for the furnishing of a service, the ownership of such facilities will be vested in the Company, even though all or a part of the cost of construction is borne by the customer.
- e. The Company will determine the type of facilities to be provided for the furnishing of a service.
- f. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

RULE AND REGULATION

CONSTRUCTION, MAINTENANCE AND USE OF FACILITIESB. Obligation of Company (Continued)

2. Maintenance and Repair

- a. All costs associated with the maintenance and repair of facilities to the protector, furnished by the Company, will be borne by the Company except as specified elsewhere in this Tariff.
- b. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause except from fire or unavoidable accidents.
- c. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

RULE AND REGULATION

USE OF CUSTOMER SERVICE

Customer telephone service, as distinguished from payphone services, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises.

RULE AND REGULATION

SPECIAL CONTRACTS

The Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements or unusual construction necessary to meet special demands, and involving extra costs.

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company and upon payment of the termination charge in addition to all charges due for service which has been furnished.

The termination charge will be based upon contract terms or the individual circumstances in each case as agreed upon at the time of installation or specified in this tariff.

RULE AND REGULATION

LIABILITYA. Liability

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing a service and not caused by the negligence of the customer, shall, in no event, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.

When the facilities of other companies are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies.

The Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's instruments, apparatus, and associated wiring on such premises or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company or its employees.

Liability for telephone directories is covered elsewhere in this Tariff under Rule and Regulation No. 13.

B. Allowance for Interruptions

In the event of an interruption to the service, which is not due to the negligence of the customer, an allowance will be made, upon request, if the interruption continues for more than 24 hours from the time it is reported to the Company.

The allowance will be the prorated portion of the monthly rate for the service or the portion of the service made inoperative.

RULE AND REGULATION

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERSA. Directories

The Company will furnish to its local exchange subscribers, without charge, one directory per access line or trunk for the efficient use of the service. Copies of additional or other directories may be provided at a nominal charge.

Directories regularly furnished to subscribers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.

Directory listings are subject to copyright laws of the United States and all rights are reserved by the Company. Any reproductions, re-prints, copies or other duplications are prohibited unless performed with the written consent of the Company.

B. Listings

The Company is not liable for damages arising from errors or in omissions of directory listings for which there is no charge or listings obtained from the "Directory Assistance". In the case of listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

The subscriber assumes full responsibility for his use of any name as a directory listing, and agrees to hold the Company free and harmless from any claims, loss damage or liability which may result from the use of such listing. The Company will not undertake to determine the legal, contractual or other right to the use of a name to be listed in the telephone directory of the Company.

The Company reserves the right to make such changes in directory listings as may be necessary to bring them into conformity with its standard form.

RULE AND REGULATION

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERSC. Changes in Telephone Number

The assignment of a number to a subscriber's telephone service will be made at the discretion of the Company. The subscriber has no proprietary right in the number, and the Company may make such reasonable changes in the telephone number or central office designation as the requirements of the service may demand.

D. Non-Published Telephone Number Service

A subscriber may request that the telephone number of his service not be published in either the Company's directories or other Company records containing such information available to the general public. If the subscriber shall make such a request, the Company will take reasonable precautions:

1. Not to publish the number in either its publicly distributed directories or other Company records containing such information available to the general public; and
2. Except when required by law, not to disclose the number to any person other than representatives of law enforcement agencies, its own employees or representatives, or those of other telephone companies or other telephone subscribers who are billed for calls placed to non-published numbers, or to customers of Calling Number Identification or Calling Name and Number Identification offered pursuant to Schedule 36.

The subscriber releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosure or non-disclosure of said number to any persons.

RULE AND REGULATION

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS

E. Non-Listed Telephone Number Service

A subscriber may request that the telephone number of his service be published only in the Company records containing such information available to the general public. If the subscriber shall make such a request, the Company will take reasonable precautions:

Not to publish the number in its publicly distributed directories.

The subscriber releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number in its publicly distributed directories.

RULE AND REGULATION

TEMPORARY SERVICE AND SPECULATIVE PROJECTS

- A. The Company will furnish temporary service or service to speculative projects under the following conditions:
1. The applicant for such service shall be required to pay to the Company in advance, or otherwise as the Company may elect, the net cost of installing and removing any facilities necessary in connection with the furnishing of such service by the Company.
 2. The applicant for service may be required to post a deposit with the Company, in accordance with Rule and Regulation No. 4.
- B. Nothing in this Rule and Regulation shall be construed as limiting or in any way affecting the right of the Company to collect from the customer any other or additional sum of money which may become due and payable to the Company from the customer by reason of the service furnished or to be furnished hereunder.
- C. If temporary telephone service, or a speculative project, is provided to a customer on a continuous basis for a period of 36 consecutive months from date of establishment of service, the service shall be classified as permanent.
1. A refund will be made on the basis of the line extension schedule which was effective at the time the temporary service was established or on present line extension schedule if schedule has been changed, whichever is less restrictive to the customer.
 2. Total refund shall not exceed the amount paid under A.1. above and shall be without interest.
 3. Refund of deposit under A.2. above shall be in accordance with Rule and Regulation No. 4.

RULE AND REGULATION

SUPERSEDURE OF SERVICE

An applicant for business service who qualifies for the immediate establishment of service, may supersede to the business service of a customer discontinuing that service, when the applicant is to take service on the premises where that service is being rendered with no changes in the facilities or telephone number.

A written notice to that effect from both the customer and the applicant is required and will be presented to the Company and an arrangement, acceptable to the Company, will be made to pay all outstanding charges against the service.

Supersedure of one-party residence service is permitted in the Paradise Estates area located in Mineral Exchange, in accordance with the above Rule and Regulation.

DEFINITIONS

Access Line

Serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

Accessories

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path in the telephone system.

Additional Listing

Any listing of a name or information in the directory or Company's information records in connection with a customer's telephone number beyond that to which he is entitled in connection with his regular service.

Air Line Mileage

The shortest distance between the points involved.

Applicant

An individual or concern making application to the Company for telephone service.

Assistance Program

- (a) a discount on residential service connection fees of fifty percent;
- (b) a waiver of the deposit on local residential exchange service; and
- (c) a discounted flat rate for local residential exchange service for eligible customers subscribing to the lowest available local exchange flat rate service, where that rate, including any federal end user access charge or other charge necessary to obtain local exchange is greater than the Washington Telephone Assistance Program service rate set by the Commission.

Base Rate Area

That section of an exchange area within which base rates apply without mileage charges and which usually contains the more compact continuous development.

DEFINITIONSBattery Power

Direct current electrical energy furnished on the customer's premises by means of a circuit from the central office or other source of supply to a private branch exchange system or other equipment requiring separate electrical energy.

Branch Exchange Service

See Private Branch Exchange Service.

Bridged Lines

This service provides for serving separate business and residence locations from the same one-party line with separate rings for each location. See Combination Main Service.

Business Service

Business service is exchange service furnished to customer whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use.

Central Office

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer access lines and trunks.

Central Office Access Line

(See Access Line)

Centrex Service

Exchange service provided to a customer with attendants, equipment and Centrex stations within the local service area. See also main station.

Channel

A path for communication between two or more stations or customer locations, furnished in such a manner as the company may elect, whether by wire, radio or a combination thereof.

DEFINITIONS

Class of Service

The various categories of service generally available to the customer: business and residence.

Combination Main Service

This service provides for serving separate business and residence locations from the same one-party line with separate rings and rates for each location.

Commission

As referred to in this tariff is the Washington Utilities and Transportation Commission at Olympia, Washington.

Communications Systems

Denotes channels or other facilities which are capable, when not connected to telephone service and WATS, of communications between customer-provided terminal equipment or Company stations.

Company

CENTURYTEL OF WASHINGTON, INC.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of certain customer-provided facilities with the facilities of the Company.

Contiguous Exchanges

Two exchanges which share a common boundary.

Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Customer

Anyone who subscribes to or uses the services of the Telephone Company. (Also see Subscriber.)

DEFINITIONS

Customer-Provided Terminal Equipment

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the facilities of the telephone system, are so connected as to conform with Part 68 of the FCC Rules.

Data Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure compliance with criteria set forth in this tariff.

Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

Digital Switched Service (DSS)

Digital Switched Service is local exchange service for Business users, and is an alternative to analog trunks.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Direct Inward Dialing

A service provided to PBX customers which permits both locally-dialed and toll calls to be directed to PBX stations without assistance of the PBX operator.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may ascertain the telephone number and service address of a listed customer.

Exchange

An exchange is a specified area established for the furnishing of communication service. It usually embraces a city, town, village or unincorporated community and environs thereto and may consist of one or more central offices, together with the associated plant used in furnishing service within that area.

DEFINITIONSExchange Access Line

Serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

Exchange Area

An area within which the Company holds itself out to render exchange telephone service from the central office or offices serving that area in accordance with the provisions of the tariffs.

Exchange Service

Telephone service furnished between customer's stations located within the same local service area.

Extended Area Service

Interexchange telephone service furnished at flat or message rates between one or more exchanges.

Exchange Boundary

The limiting lines as specified on exchange maps or otherwise which defines the bounds of an exchange.

Extension Service

Extension service provides the capability of originating or receiving calls from locations equipped with instruments in addition to the location of the main station.

DEFINITIONS

Facilities

Telephones, instruments, supplemental equipment, apparatus, wiring, poles, cables and other materials and mechanisms necessary to, or furnished in connection with telephone service.

Farmer Line Service

Farmer line service is suburban exchange service furnished to customers beyond the base rate area by means of lines and stations which may be owned and maintained beyond a designated junction by organized associations, or customers.

Flat Rate Service

Service furnished at a fixed monthly charge.

Foreign Attachment

Any apparatus or device, not provided or authorized by the Company, that is attached to or used in connection with telephone equipment and facilities provided by the Company for the rendering of telephone service.

Foreign Exchange

Any exchange other than that in which the customer is located.

Foreign Exchange Service

Exchange service furnished a customer from a central office located in an exchange other than that in which the customer or their primary service or station outlet is located; or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

Grade of Service

Refers to the number of parties served on a telephone line such as one-party, two-party, four-party, suburban, etc.

Individual Line Service

A grade of exchange service furnished by means of a central office access line arranged to serve one primary station only, although additional stations may be connected to the line as extensions.

DEFINITIONS

Installation Charge

An initial non-recurring charge associated with the installation of telephone facilities.

Instrument

Network control signaling unit (telephone) and other equipment at the customer's premises which enables the subscriber to establish the communications connection and to effect communications through such connections.

Integrated Services Digital Network (ISDN)

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. It is a central office based service arrangement which consists of host central office interface equipment and software located on the Company premises. ISDN distributes voice, data, video and facsimile by two standard method of access: a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These serving arrangements conform to the internationally developed, published, and recognized standard generated by the International Telecommunications Union (formerly CCITT).

Interconnection

The method by which telecommunications facilities of a utility are arranged to transmit to or receive information from customer-provided equipment.

Interexchange Carrier

A person or entity engaged for hire in interstate, intrastate interLATA, or foreign communications with or without wires. Services of interexchange carriers are normally provided to end users.

Intraexchange Loop Service

A 2-wire circuit not providing access to the switched network and located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line. Formerly Off-Premises Stations, Extensions and lines, Local Private Line Service or Terminal Loop.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service.

DEFINITIONSLine Extension

The outside plant required in addition to existing facilities to render telephone service in areas without service.

Local Exchange

The exchange in which the primary exchange access line is provided and its main telephone instrument is located.

Local Message

A communication between a calling station and any other exchange station within the local service area of the calling station.

Local Service

Telephone service furnished between customer's stations located within the same local service area.

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

Main Station

The primary station instrument connected to the utility's central office access line.

Measured Service

A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

DEFINITIONSMessage

A completed telephone call.

Message Rate Service

A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

Minimum Contract Period

The minimum length of time for which a customer is obliged to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

Network Control Signaling

The transmission of signals into the telephone system which performs functions such as supervision (control, status, and charging symbols), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telephone system.

Network Control Signaling Unit

Terminal equipment for the provision of network control signaling (telephone).

DEFINITIONSNon-Contiguous Exchanges

Exchanges whose boundaries do not adjoin.

Non-Listed Telephone Number Service

The omission of the customer's name, address and telephone number at his request from the telephone directory, but including the name and number in "Directory Assistance" listings.

Non-Published Telephone Number Service

The omission of the customer's name, address and telephone number at his request from both the telephone directory and the "Directory Assistance" listings.

Non-Recurring Charge

A non-recurring charge applicable to the installation of telephone service and facilities or the provision of other standard services provided by the Company.

Number Search Service

Request from customers for alternative numbers to the initial number offered by the Company.

One-Party Service

A grade of exchange service furnished by means of an exchange access central office line arranged to serve one primary station only, although additional stations may be connected to the line as extensions.

Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued.

DEFINITIONSPremisesBusiness Premises is:

The building, portion or portions of a building, used and occupied by the customer in the conduct of his business. Where floor space in adjoining or adjacent buildings is made continuous at one or more floor levels by suitable conduit or covered walkways, furnished by the customer, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned.

Residence Premises is:

That portion of an individual house or building or one flat or apartment occupied by the customer and his personnel. Private garages and care-taker's quarters and other locations, such as private laundries, patios, garden houses, private boat houses, and private swimming pools, which are a part of the customer's domestic establishment and used in connection with an individual residence.

Primary Telephone

A primary main station telephone connected to an exchange access line in the customer's principal place of business or residence.

DEFINITIONSPayphone Services

Payphone services provide telephone service to customer-leased or owned payphone with or without coin collecting devices.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for social or domestic purposes.

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Selective Blocking Service

Permits a customer to block select special area codes (SAC) and/or prefixes in order to restrict outcalling access capability.

Service Connection Charge

A non-recurring charge applicable to the installation of telephone service and facilities or the provision of other standard services provided by the Company. (See also non-recurring charge.)

Service Point

When used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used at least in part for communications with stations or customer-provided terminal equipment.

DEFINITIONSSpeculative Project

An undertaking of a speculative nature which, in the opinion of the Company, appears to involve risk of failure.

Standard Telephone Instrument

A rotary dial telephone instrument in a standard style and color.

Station Apparatus

Network control signaling unit (telephone) or other equipment at the customer's premises which enables the customer to establish the communications connection and to effect voice communications through such connections.

Subscriber

A customer, person, firm partnership, corporation, municipality, cooperative organization, governmental agency, etc., receiving service from the Company. (Also see Customer.)

Suburban Area

That portion of the exchange area located outside of the base rate area.

Suburban Service

The grade of party line service furnished outside the base rate area, but within the exchange area, and to which no mileage charges apply.

Supersedure

The transfer of service, including the telephone number, from one customer to another with the express consent of the relinquishing customer and with the agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type or location of equipment.

DEFINITIONS

Supplemental Base Rate Area

A base rate area encompassing an area of relatively high density of population, entirely separated from the main base rate area of an exchange and in which mileage charges do not apply.

Supplemental Equipment and Services

Equipment or service other than basic service.

Tariff

The rates, charges, rules and regulations adopted and filed by the Company and approved by the Washington Utilities and Transportation Commission.

Telephone

Network control signaling unit (telephone) or other equipment at the customer's premises which enables the customer to establish the communications connection and to effect voice communications through such connections.

Temporary Disconnect

The suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnect of service.

Temporary Service

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

DEFINITIONSToll Line

A toll line is a line between two or more exchanges or toll stations over which service is furnished on a toll message rate basis.

Toll Rate

The charge prescribed for toll messages based upon the duration of the message and distance between exchanges.

Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station.

Toll Restriction Service

A blocking service which restricts a customer's access to the long distance network. When customers dial 0 or 1+ from a restricted line, the call will be diverted to a Company provided intercept announcement.

Toll Service

Telephone service between exchanges of locations for which a toll rate is charged.

Toll Terminal Service

Service providing a direct connection to toll switchboard service.

Trade Name

The name or style under which a concern conducts its business and by which it is generally known to the public.

Type of Service

Refers to flat rate service, message rate service or semi-public service. Washington Telephone

PACKAGED SERVICES

1. SIMPLE CHOICE™ ONE ¹ and SIMPLE CHOICE™ TWO ¹

A. DESCRIPTION

Simple Choice™ is a package of features available to both residential and business customers. Simple Choice™ One ¹ includes the features specified following and a flat rate access line. Simple Choice™ Two ¹ includes two access lines¹. Customers subscribing to Simple Choice™ One ¹ and Two ¹ are entitled to unlimited use of the service/features specified.

B. FEATURES

Following are the eligible call features. All features may not be available in all areas:

Caller ID Number Only	VIP Alert
Caller ID	Distinctive Ring
Call Waiting/Cancel Call Waiting	Home Intercom
Call Waiting ID	Busy Redial *66
Call Waiting Display Deluxe	Message Waiting Indicator
Call Forwarding	Anonymous Call Reject *77
Call Forward No Answer	Selective Call Accept *64
Call Forward Busy	Selective Call Forward *63
Call Forward Busy/No Answer	Selective Call Rejection *60
Call Forward Remote Access	Long Distance Alert
Call Transfer	Speed Call 8 or Speed Call 30
Call Return *69	
3- Way Calling	

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™ One ¹ and Two ¹. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

¹ Grandfathered to existing customers at their present location.

PACKAGED SERVICES

1. SIMPLE CHOICE™ ONE ¹ and SIMPLE CHOICE™ TWO ¹ (Cont'd)

C. TERMS AND CONDITIONS (continued)

3. Customers subscribing to the Simple Choice™ Two ¹ may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™ One ¹ and Two ¹ features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice™ One ¹ and Two ¹. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™ One ¹ and Two ¹ rates may also increase
(upon Commission approval).

(See Page 3 for Rates)

PACKAGED SERVICES

4. VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forward No Answer
Call Forward Busy
or, Call Forward Busy/No Answer
Message Waiting Indication - Audible or Visual

B. TERMS AND CONDITIONS

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.
2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.
3. This package is available only to individual line residence and business customers.

(See Page 3 for Rates)

PACKAGED SERVICES

2. SIMPLE CHOICE™ /BUSINESS ASSIST ADVANTAGE

A. DESCRIPTION

Simple Choice™ /Business Assist Advantage is a package of features available to both residential and business customers. This package includes the features specified following and a flat rate access line. Customers subscribing to Simple Choice™ / Business Assist Advantage are entitled to unlimited use of the service/features specified.

B. FEATURES

Following are the eligible call features. All features may not be available in all areas:

Caller ID Number Only	VIP Alert
Caller ID	Distinctive Ring
Call Waiting/Cancel Call Waiting	Home Intercom
Call Waiting ID	Busy Redial *66
Call Waiting Display Deluxe	Message Waiting Indicator
Call Forwarding	Anonymous Call Reject *77
Call Forward No Answer	Selective Call Accept *64
Call Forward Busy	Selective Call Forward *63
Call Forward Busy/No Answer	Selective Call Rejection *60
Call Forward Remote Access	Long Distance Alert
Call Transfer	Speed Call 8 or Speed Call 30
Call Return *69	Touch Calling
3- Way Calling	Privacy Protector (where available)
	Voice Mail (where available)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

PACKAGED SERVICES

2. SIMPLE CHOICE™/BUSINESS ASSIST ADVANTAGE (Cont'd)

C. TERMS AND CONDITIONS (continued)

3. Simple Choice™ /Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.
4. All recurring charges applicable to an access line apply to Simple Choice™/Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
5. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™ /Business Assist Advantage rates may also increase (upon Commission approval).

(See Page 4 for Rates)

PACKAGED SERVICES

3. SELECT PAK/BUSINESS ASSIST SELECT

a. CONDITIONS

Select Pak/Business Assist Select consists of the following features only. Charges for other services offered by CenturyTel, such as access lines, are in addition to this package rate.

Customers who subscribe to Select Pak/Business Assist Select may choose any or all of the following services (where available):

- Caller ID
- Call Waiting
- Call Waiting ID
- Call Forwarding
- 3-Way Calling

(See Page 4 for Rates)

PACKAGED SERVICES

LARGE CUSTOMER DISCOUNT PROMOTION

For a period of 90 days beginning August 1, 2009, business customers with a minimum billing of \$300 per month, who subscribe for a 12-month or 36 month commitment contract, will be eligible for a discount on:

- Voice Access: B1, Centrex, KEY, PBX, ISDN PRI & BRI, & DTS trunk circuits; the recurring (non-usage-based) calling plan packages (EAS, ECC, ECP, MCA, LOS, & OCP)
- Voice Access Features: Hunting, Voicemail, Caller ID, 3-way Calling, Call Forwarding, Speed Calling, Call Waiting, & recurring DID Charges including charges for blocks of numbers.
- Data Services: DSL, DIA, Frame Relay, Ethernet, & Private Line circuits as well as monthly recurring charges for Managed [CPE] Services and Managed IP VPN Services.

This discount can not be combined with any other discount. A maximum discount of \$2,000 for any given month will apply to any Competitive Market Promotion customer.

An early termination penalty will apply. The monthly rate will be the sum of 70% of the nondiscounted rates. This rate will apply to the remaining commitment.

A 30 day minimum disconnect notice applies to all discounted services.

Applicable Exchanges: Fox Island, Gig Harbor and North Bend.

See Page 4 for discounts

PACKAGED SERVICES

PURE BROADBAND

Now through September 28, 2009, CenturyTel will run a Pure Broadband promotion. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. The Emergency Line is an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. See Page 4 for rates.

CALLER ID EXTRA

Residential customers will be eligible to subscribe to 3 Way Calling, Caller ID, Call Waiting, Call Waiting ID and Call Forwarding. See Page 4 for rates.

CALLER ID PLUS

Residential customers will be eligible to subscribe to 3 Way Calling, Caller ID, Call Waiting and Call Waiting ID, where available, and receive the three features. See Page 4 for rates.

SECOND LINE \$9.95 BUNDLE PROMOTION

For a period of 90 days beginning July 2, 2009, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion. See Page 2 for rates.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

PACKAGED SERVICES

SECOND LINE \$9.95 BUNDLE PROMOTION

Beginning January 28, 2010 through March 31, 2010, a bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

Residential Monthly Rate \$9.95* See Page 2

- * If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

PACKAGED SERVICES

BUSINESS UNLIMITED

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for * and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of * per line plus all other applicable monthly service charges. *(See page 4.2 for rates)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.(See Page 4.2 for rates)

Simple Choice™ Unlimited

For a period of 90 days beginning July 2, 2009, residential customers in the following exchanges will be offered Simple Choice™ and Extended Area Service (where applicable) at the following rates for three months.

	<u>RATE</u>		<u>RATE</u>		<u>RATE</u>
Ames Lake	\$25.90	Forks	\$23.90	Morton	\$22.40
Arletta	\$35.90	Fox Island	\$35.90	Neah Bay	\$23.90
Basin City	\$22.40	Friday Harbor	\$23.90	North Bend	\$25.90
Beaver	\$23.90	Gig Harbor	\$35.90	Ocean Park	\$23.90
Blakely	\$23.90	Glenoma	\$22.40	Orting	\$25.90
Carnation	\$25.90	Hansville	\$24.90	Packwood	\$22.40
Cheney	\$25.90	Hunters	\$23.90	Puget Island	\$22.40
Chewelah	\$23.90	Kahlotus	\$22.40	Randle	\$22.40
Chinook	\$23.90	Kettle Falls	\$23.90	Reardon	\$25.90
Clallam Bay	\$23.90	Kingston	\$24.90	Royal City	\$20.05
Clearwater	\$23.90	Lakebay	\$35.90	Snoqualmie Pass	\$25.90
Connell	\$22.40	Long Beach	\$23.90	South Prairie	\$25.90
Creston	\$22.40	Lopez	\$23.90	Spangle	\$25.90
Curtis	\$20.15	Mathews Corner	\$23.90	Twisp	\$22.40
Davenport	\$22.40	McCleary	\$23.90	Valley	\$23.90
East Sound	\$23.90	Medical Lake	\$25.90	Vashon	\$25.90
Elma	\$23.90	Mesa	\$22.40	Washtucna	\$22.40
Eltopia	\$23.90	Mineral	\$22.40	Winthrop	\$22.40
Fall City	\$25.90	Montesano	\$24.90		

PACKAGED SERVICES

SIMPLE CHOICE™ UNLIMITED

Beginning January 28, 2010 through March 31, 2010, residential customers in the following exchanges will be offered Simple Choice™ and Extended Area Service (where applicable) at the following rates for three months.

	<u>RATE</u>		<u>RATE</u>		<u>RATE</u>
Ames Lake	\$25.90	Hansville	\$24.90	Snoqualmie Pass	\$25.90
Arletta	\$35.90	Hunters	\$23.90	South Prairie	\$25.90
Basin City	\$22.40	Kahlotus	\$22.40	Spangle	\$25.90
Beaver	\$23.90	Kettle Falls	\$23.90	Twisp	\$22.40
Blakely	\$23.90	Kingston	\$24.90	Valley	\$23.90
Carnation	\$25.90	Lakebay	\$35.90	Vashon	\$25.90
Cheney	\$25.90	Long Beach	\$23.90	Washtucna	\$22.40
Chewelah	\$23.90	Lopez	\$23.90	Winthrop	\$22.40
Chinook	\$23.90	Mathews Corner	\$23.90		
Clallam Bay	\$23.90	McCleary	\$23.90		
Clearwater	\$23.90	Medical Lake	\$25.90		
Connell	\$22.40	Mesa	\$22.40		
Creston	\$22.40	Mineral	\$22.40		
Curtis	\$20.15	Montesano	\$24.90		
Davenport	\$22.40	Morton	\$22.40		
East Sound	\$23.90	Neah Bay	\$23.90		
Elma	\$23.90	North Bend	\$25.90		
Eltopia	\$23.90	Ocean Park	\$23.90		
Fall City	\$25.90	Orting	\$25.90		
Forks	\$23.90	Packwood	\$22.40		
Fox Island	\$35.90	Puget Island	\$22.40		
Friday Harbor	\$23.90	Randle	\$22.40		
Gig Harbor	\$35.90	Reardon	\$25.90		
Glenoma	\$22.40	Royal City	\$20.05		

PACKAGED SERVICES

PREPAID LOCAL TELEPHONE SERVICE (PLTS)

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to pay for service one month in advance. Upon establishment of the PLTS plan, the customer will be billed for one month service. The Company will require payment of these charges prior to establishment of service. Thereafter, the customer will be required to pay one month's service on a monthly basis. Once payment for service is received, one month's service will be provisioned.

A PLTS is configured as follows:

1. Voice grade residential flat rate line
 2. All mandatory services, including extended area service, expanded local calling, etc.
 3. Tone Dialing
 4. Ability to dial 911
 5. Ability to report service problems to CenturyTel seven days a week
 6. Ability to dial CenturyTel Customer Service
 7. Primary directory listing (nonpublished/nonlisted available at tariffed charges)
 8. Access to Directory Assistance
 9. Toll blocking/usage sensitive services blocking
 10. Call Waiting, Caller ID Name and Number, and Call Forwarding included
- B. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan, but may be required to agree to a repayment plan for their current charges.
- C. The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees.

PACKAGED SERVICES

PREPAID LOCAL TELEPHONE SERVICE (PLTS)

- D. Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls for which additional charges. Should usage sensitive charges be accrued the customer is responsible for payment of such charges.
- E. The Company may disconnect PLTS service, with notice consistent with Commission Rule, for any of the following reasons:
 - 1. Failure to make monthly payments
 - 2. Use of the service in a manner that interferes with the service of others
 - 3. If the customer accrues new billable charges for toll or other service on their telephone bill and fails to pay such charges
- F. The Company may disconnect PLTS service without notice for any of the following reasons:
 - 1. Where a known dangerous condition exists
 - 2. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service
- G. If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit if their credit history is such that a deposit would normally be required.
- H. Residential Monthly Rate See Page 2 for rates

PACKAGED SERVICES

Economy Pack Bundle

For a period of 90 days beginning November 20, 2008, the Company will provide residential customers with an access line, the subscriber line charge, caller id and call waiting. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. See Page 4.1 for rates.

Economy Pack Plus

For a period of 90 days beginning December 3, 2008, the Company will provide residential customers with an access line, caller id, call waiting, call waiting id and 256K high speed internet. Customers willing to have term commitments will have a \$15.00 reduction a month for a 12 month commitment. See Page 4.1 for rates.

PACKAGED SERVICES

ECONOMY PACK BUNDLE

Beginning January 28, 2010 through March 31, 2010, the Company will provide residential customers with an access line, the subscriber line charge, caller id and call waiting. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. See Page 4.1 for rates.