

TELEPHONE SERVICE

TABLE OF CONTENTS AND CHECK LIST

	<u>Sheet Number</u>	<u>Revision Number</u>	<u>Effective Date</u>
Title Page	1	Original	September 3, 1999
Table of Contents and Check List	2	2nd Revised	March 1, 2009
Subject Index	3	Original	September 3, 1999
Subject Index	4	Original	September 3, 1999
Subject Index	5	1st Revised	July 8, 2008
Subject Index	6	1 st Revised	March 1, 2009
Concurrence	7	Original	September 3, 1999

Issued under authority of 1991 PA 179 as amended by 1995 PA 216

ISSUED: February 24, 2009

EFFECTIVE: March 6, 2009

Chantel Mosby, Director, Tariffs and Compliance
PO Box 4065
Monroe, Louisiana 71211

TELEPHONE SERVICE

<u>SUBJECT INDEX</u>	<u>MPSC Number</u>	<u>Sheet Number</u>	
-Q-			
-R-			
Refund of Extension Line Facility Charge	7	23	
Restoral of Service	1	12	
Right of Way for Licensee's Attachments	27	6	
-S-			
Service Drops	7	24	
Service on Public and Semi-Public Premises	7	10	
Special Assemblies of Equipment or Speculative Projects	1	21	
Special Equipment and Arrangements	2	6	
-T-			
Telecommunications Service Priority (TSP)	1	15	(N)
Telephone Numbers	7	12	
Temporary Discontinuance for Nonpayment	7	16	
Terminating Extended Area Service (EAS)	10	-	
Termination of Attachments	27	8	
Termination of Service	7	13	
Testing of PMC	13	14	
Touchcall Service	2	7	
-U-			
Undertaking of the Telephone Company	7	8	
Use of Service and Facilities	13	10	
Universal Emergency Number Service (911)	2	8	
-V- -W- -X- -Y- -Z-			
Volunteer Fire Reporting Service	2	16	

Issued under authority of 1991 PA 179 as amended by 1995 PA 216

ISSUED: February 24, 2009

EFFECTIVE: March 6, 2009

Chantel Mosby, Director, Tariffs and Compliance
 PO Box 4065
 Monroe, Louisiana 71211

LOCAL TELEPHONE EXCHANGE SERVICE

TABLE OF CONTENTS AND CHECK LIST

	<u>Sheet Number</u>	<u>Revision Number</u>	<u>Effective Date</u>	
Title Page	1	Original	September 3, 1999	
Table of Contents and Check List	2	19th Revised	July 8, 2008	
Subject Index	3	Original	September 3, 1999	
Application of Tariff	4	2nd Revised	January 25, 2008	
Index of Exchanges	5	2nd Revised	January 22, 2005	
Local Service Rates - Kingsley	6	3rd Revised	November 5, 2004	
Local Service Rates - Falmouth	6.1	2nd Revised	January 22, 2005	
Hunting	6.2	Original	February 29, 2008	
Prepaid Local Telephone Service (PLTS)	6.3	Original	July 8, 2008	
Exchange Area Map Sheet - Kingsley	7	Original	September 3, 1999	
Exchange Area Map Sheet - Falmouth	7.1	Original	September 3, 1999	
Application of Boundary Designations	8	Original	September 3, 1999	
Service Charges	9	Original	September 3, 1999	
Service Charges	9.1	Original	September 3, 1999	
Service Charges	9.2	Original	September 3, 1999	
Payphone Service	10	Original	September 3, 1999	
Payphone Service	10.1	Original	September 3, 1999	
Payphone Service	10.2	Original	September 3, 1999	
Payphone Service	10.3	Original	September 3, 1999	
Lifeline Service	11	Original	September 3, 1999	
Lifeline Service	11.1	Original	September 3, 1999	
Link Up Program	12	Original	September 3, 1999	
Special Assemblies of Equipment or Speculative Projects	13	10th	July 7, 2003	
Universal Service Support for Libraries Schools and Health Care Providers	14	Original	February 25, 2000	
Telecommunications Service Priority	15	Original	March 1, 2009	(N)

LOCAL TELEPHONE EXCHANGE SERVICE

SUBJECT INDEX

	<u>Sheet Number</u>	
Application and General Provisions	4	
Boundary Designations	8	
Exchange Boundary Descriptions	6 & 6.1	
Index of Exchanges	5	
Lifeline Service	11 –11.2	
Link Up Program	12	
Local Exchange Area Maps	7 & 7.1	
Local Tariff	6 & 6.1	
Payphone Service	10-10.3	
Prepaid Local Telephone Service (PLTS)	6.2 & 6.3	
Service Charges	9-9.2	
Special Assemblies of Equipment or Speculative Projects	13	
Universal Service Support for Libraries, Schools, and Health Care Providers	14	
Telecommunications Service Priority (TSP)	15	(N)

Issued under authority of 1991 PA 179 as amended.

ISSUED: February 24, 2009

EFFECTIVE: March 6, 2009

Chantel Mosby, Director, Tariffs and Compliance
PO Box 4065
Monroe, Louisiana 71211

LOCAL TELEPHONE EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY

(N)

Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

(N)

LOCAL TELEPHONE EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY (Continued)

(N)

Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

(N)

LOCAL TELEPHONE EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY (Continued)

(N)

Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.

Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated May 5, 2000 prescribes specific conditions which warrant TSP Treatment and related procedures.

(N)

LOCAL TELEPHONE EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY (Continued)

(N)

Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated December 10, 2000.

Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this tariff which operate in conjunction with the TSP System.

Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

	Nonrecurring Charge
Per Access Line/Circuit	\$15.00

(N)

LOCAL TELEPHONE EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY (Continued)

(N)

Rates and Charges (Continued)

Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The Telephone Company will adjust its available resources to meet the customer's requested due date.

Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

	Monthly Rate
Per Access Line/Circuit	\$5.00

(N)